



BSI Standards Publication

Information technology — IT Enabled Services-Business Process Outsourcing (ITES-BPO) lifecycle processes

Part 9: Guidelines on extending process capability assessment for digital transformation

National foreword

This Published Document is the UK implementation of ISO/IEC TS 30105-9:2023.

The UK participation in its preparation was entrusted to Technical Committee IST/60/3, IT-enabled Services/Business Process Outsourcing.

A list of organizations represented on this committee can be obtained on request to its committee manager.

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Published by BSI Standards Limited 2023

ISBN 978 0 539 28511 6

ICS 35.020

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This Published Document was published under the authority of the Standards Policy and Strategy Committee on 30 September 2023.

Amendments/corrigenda issued since publication

Date	Text affected
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