



BSI Standards Publication

Information technology — Service management

Part 14: Guidance on the application of Service Integration
and Management to ISO/IEC 20000-1

National foreword

This Published Document is the UK implementation of ISO/IEC TS 20000-14:2023.

The UK participation in its preparation was entrusted to Technical Committee IST/60/2, IT Service Management.

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Published by BSI Standards Limited 2024

ISBN 978 0 539 29721 8

ICS 03.080.99; 35.020

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This Published Document was published under the authority of the Standards Policy and Strategy Committee on 29 February 2024.

Amendments/corrigenda issued since publication

Date	Text affected
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