



BSI Standards Publication

Service excellence — Creating outstanding customer experiences through service excellence

National foreword

This Draft for Development is the UK implementation of CEN/TS 16880:2015.

The UK participation in its preparation was entrusted to Technical Committee SVS/0, Customer service - Fundamental principles.

A list of organizations represented on this committee can be obtained on request to its secretary.

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Published by BSI Standards Limited 2015

ISBN 978 0 580 90150 8

ICS 03.080.01; 03.100.99; 03.120.99

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This Published Document was published under the authority of the Standards Policy and Strategy Committee on 31 December 2015.

Amendments/corrigenda issued since publication

Date	Text affected
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