



**International
Standard**

ISO/IEC 19086-3

**Information technology — Cloud
computing — Service level
agreement (SLA) framework —**

Part 3:

Core conformance requirements

AMENDMENT 1

*Technologies de l'information — Informatique en nuage — Cadre
de travail de l'accord du niveau de service —*

Partie 3: Exigences de conformité essentielles

AMENDEMENT 1

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