



**International
Standard**

ISO 24511

**Activities relating to drinking
water and wastewater services —
Guidelines for the management
of wastewater utilities and for the
assessment of wastewater services**

*Activités relatives aux services de l'eau potable et de
l'assainissement — Lignes directrices pour la gestion des services
publics d'assainissement et pour l'évaluation des services fournis*

**Second edition
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