



BSI Standards Publication

Information technology — IT Enabled Services-Business Process Outsourcing (ITES-BPO) lifecycle processes —

Part 4: Terms and concepts

National foreword

This British Standard is the UK implementation of ISO/IEC 30105-4:2016.

The UK participation in its preparation was entrusted to Technical Committee IST/60/3, IT-enabled Services/Business Process Outsourcing.

A list of organizations represented on this committee can be obtained on request to its secretary.

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