



BSI Standards Publication

Information technology — Service management

Part 5: Implementation guidance for ISO/IEC 20000-1

National foreword

This British Standard is the UK implementation of ISO/IEC TS 20000-5:2022. It supersedes PD ISO/IEC TR 20000-5:2013 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee IST/60/2, IT Service Management.

A list of organizations represented on this committee can be obtained on request to its committee manager.

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Published by BSI Standards Limited 2022

ISBN 978 0 539 20811 5

ICS 03.080.99; 35.020

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This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 March 2022.

Amendments/corrigenda issued since publication

Date	Text affected
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