



BSI Standards Publication

Information technology — Service management

Part 3: Guidance on scope definition and applicability of ISO/IEC 20000-1

National foreword

This British Standard is the UK implementation of ISO/IEC 20000-3:2019. It supersedes BS ISO/IEC 20000-3:2012, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee IST/60/2, IT Service Management.

A list of organizations represented on this committee can be obtained on request to its secretary.

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