



BSI Standards Publication

Cloud computing — Service level agreement (SLA) framework

Part 4: Components of security and of protection of PII

National foreword

This British Standard is the UK implementation of [ISO/IEC 19086-4:2019](#).

The UK participation in its preparation was entrusted to Technical Committee IST/33/4, Security Controls and Services.

A list of organizations represented on this committee can be obtained on request to its secretary.

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